

RNs Leading Change: Public Survey Update

December 2014

- ❖ The SRNA undertook a 5-year evaluation of the RNs Leading Change Project. The initial benchmark and evaluation was conducted in 2013.
- ❖ An update to the public perception benchmarks was conducted in 2014.
- ❖ The results indicate very high ratings for Registered Nurses (RNs) in health clinics and health centres in northern Saskatchewan.
- ❖ The majority of survey respondents had received care in the last 3 months.
- ❖ Respondents felt that they were receiving the care they needed from the RN (4.3 on a 5-point scale where 1 is a poor rating and 5 is a high rating) and felt confident about the care they were receiving (4.2).
- ❖ Overall, respondents were satisfied with the care they received from RNs (4.3) and were satisfied with the care they received in their community (4.1).
- ❖ A total of 72% of respondent had not noticed any changes in healthcare in the past year. Many of the 29% who did notice a change indicated positive changes in care (e.g., more staff). Other changes included a shortness of available staff and long wait times.

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